

Sue Deng

DATA ANALYST

PROFILE

Self-motivated data analyst versed in SQL, excel and coding skills to manipulate and analyze data. Versatile and capable of communicating across non-technical and technical teams alike.

EMPLOYMENT HISTORY

DATA ANALYST, ROBERT HALF - SAN FRANCISCO

JAN 2020 - CURRENT

Client: **EARNUP**

- Leveraged analytical tools to analyze customer support data to help define infrastructure of future workflow processes
- Collaborated cross-functionally among engineering, product and operations teams on data needs and recommendations

TECHNICAL PROJECT MANAGER, WAYPOINT - SAN FRANCISCO

MAR 2019 - APR 2019

- Developed and coordinated implementation project plans with relevant stakeholders to ensure successful deployment milestones
- Analyzed client processes and workflows for data integration
- Collaborated with product, engineering, data and various cross functional teams for each client's implementation

DATA ANALYST, ROBERT HALF - SAN FRANCISCO

MAY 2017 - MAR 2019

Client: **STRIPE**

- Built custom Google Suite scripts to automate AR Billing process that improved efficiency by 50%
 - Developed ad hoc reporting in Oracle Business Intelligence module from user requirements to support improvements
 - Identified and suggested procedural improvements by gathering data from data tables using complex SQL queries
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EDUCATION

3 MONTH ACCELERATED TECHNICAL PROGRAM

AUG 2016 - DEC 2016

B.A. ECONOMICS, UNIVERSITY OF CALIFORNIA - DAVIS

SEPT 2007 - JUN 2011

DETAILS

Union City, CA, USA
510-378-4318
spideng@gmail.com

LINKS

<http://ohaisue.com>
<http://linkedin.com/in/spdeng>

SKILLS

SQL

Experienced

Excel

Experienced

Oracle BI Analytics

Experienced

Confluence

Experienced

Critical Thinking

Experienced

Atlassian JIRA

Proficient

JavaScript

Proficient

Redshift

Proficient

Python

Proficient

LANGUAGES

Manadarin

Cantonese